



BHEL-GE Gas Turbine Services Pvt. Ltd.

A Joint Venture of BHEL and GE

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February 24, 2005

To:

Mr. Bhavani Prasad M
Chief Executive Officer
Indus Business Systems Ltd
Banjara Hills Rd. # 2, Hyderabad.

Dear Mr. Bhavani Prasad,

Subject: Enterprise software for BHEL-GE.

I am pleased to express my happiness about the way your team has designed, developed and implemented the enterprise software modules for us. The solutions provided by your team integrate our business processes well to meet our day-to-day operational requirements even while providing ease of use to the end-users. With special reference to the Commercial and Inventory modules, the information requirement of the end-users is well understood and it is reflected through well-planned user interfaces and very useful MIS analysis. The utilities like dashboard, document attachment management, drill-up & drill-down for travel through the hierarchy of documents, document templates etc., have enabled the end-users in a great way for enhancing their work productivity and knowledge.

Your implementation team has done appreciable work in hand holding the end-users for their successful usage of the enterprise solution during the initial implementation phase and further the support phase for the last one year. We congratulate your team for its success on our project and wish your company for continued success.

Yours truly,

For **BHEL-GE Gas Turbine Services Limited**

R. Ramakrishna
Deputy General Manager (Engineering)
Project Manager - ERP